

## **CABINET – 7TH MARCH 2024**

### **Report of the Scrutiny Commission**

#### HOUSING REPAIRS AND MAINTENANCE POLICY

##### Purpose of Report

To consider the comments and recommendations of the Scrutiny Commission in relation to the Housing Repairs and Maintenance Policy.

##### Recommendation of the Scrutiny Commission

That the Cabinet be informed that the Commission welcomes and supports the recommendations set out in the report of the Director of Housing and Wellbeing.

##### Reason

The Commission, having carefully considered and asked questions on the report felt the Cabinet should approve the recommendations set out.

##### Meeting Discussion

- i. Members felt that the report was clear and accessible to customers.
- ii. The Handyperson service was free and had been introduced as the Council had acknowledged that the support offered to vulnerable tenants needed to be flexible. Members praised the introduction of this service and recognised the benefit to tenants. This would be publicised as part of the Housing Repairs and Maintenance Policy once adopted.
- iii. Tenants received information on the Customer Repair Responsibilities when signing a tenancy agreement. In addition, tenants received a Repairs Handbook, which detailed this information.
- iv. The timescale for adaptations was six months. The Council had a separate policy for adaptations.

##### Policy Justification and Previous Decisions

Scrutiny Commission Procedure Rule 11.12 sets out the procedure by which a report of a Scrutiny Committee should be considered by Cabinet.

##### Implementation Timetable including Future Decisions and Scrutiny

The information on this in the Cabinet report is not affected by the recommendation of the Scrutiny Commission.

##### Report Implications

The following implications have been identified for this report.

*Financial Implications*

There are no further financial implications associated with the recommendation of the Scrutiny Commission.

*Risk Management*

There are no specific risks associated with the recommendations of the Scrutiny Commission.

Key Decision: Yes

Background Paper: Scrutiny Commission Minute 116 2023/24, 4th March 2024.

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